

DUKE REGIONAL HOSPITAL

Annual Report

At Duke Regional, we provide exceptional health care with the personal touch and convenience found at a community hospital.

MISSION

To care for our patients and the health of our community

VISION

To be the *best* community hospital

VALUES

To care for our patients, their loved ones and each other



Our Services



- | | | | |
|------------------------------|-------------------------|---------------------------|--------------------------|
| Behavioral Health | Endocrinology | Lung Disease | Plastic Surgery |
| Blood Disorders | Eye Care | Neonatology | Rehabilitation |
| Cancer Care | Gastroenterology | Neurology | Spine Care and Back Pain |
| Cardiology and Heart Surgery | Geriatric Medicine | Neurosurgery | Urology |
| Dermatology | Infectious Disease Care | Obstetrics and Gynecology | Vascular Care |
| Ear, Nose and Throat (ENT) | Kidney Care/Nephrology | Orthopaedic Care | Weight Loss Surgery |
| | | Palliative Care | |

In-Kind Donations and Support for Our Community

\$30.2M

No cost or discounted urgent or emergent healthcare services

\$11.8M

Medicaid care losses

\$10.8M

In kind services for Lincoln Community Health Center, Durham County Emergency Medical Services (EMS) and Durham Recovery Response Center

\$6.6M

Training/teaching tomorrow's healthcare professionals



FY2022: By the Numbers

388	Licensed Beds	
22,151	Outpatient Clinic Visits	
16,246	Adult Inpatient Admissions	
46,321	Emergency Department Visits	
21,574	Behavioral Health Visits	
2,847	Births	1,223 Infusion Treatments
22,050	Surgeries	13,267 MRI Procedures
306	Average Daily Census	32,445 CT Procedures
3,379	Radiation Treatments	~1.26M Total Lab Tests Completed



Since March 2020, we have:

- Discharged **3,050** patients home to their loved ones
- Comforted **242** COVID patients at the end of life
- Collected **>33,000** COVID tests
- Provided nearly **43,000** free COVID vaccines at our Southern High School and Wheels Fun Park community vaccination sites

Our History in Durham



1895: Watts Hospital opened as a private facility with 22 beds.

1901: Lincoln Hospital opened to serve Durham's African American community.

1976: Durham County General Hospital opened, uniting the historically segregated hospitals.

1990: Durham County General Hospital became Durham Regional

Hospital to reflect the growing number of patients arriving from counties beyond Durham.

1998: A partnership formed with Duke University Health System.

2013: Durham Regional Hospital became Duke Regional Hospital.

2020 onward: Team members respond to a global pandemic, navigate major hospital construction and expand clinical services.

Our 5-Year Strategic Plan

Lead in Clinical Excellence for All

Design and deliver remarkable, equitable, high-value care with a culture of empathy, respect and kindness.

Enhance Our Role as a Community Partner

Enhance our relationship with the diverse communities we serve and promote the unique strengths we bring to Duke Health.

Build an Indispensable Network

Ensure Duke Regional is the destination of choice for local care while extending our reach through physician partnerships.

Advance Health Equity

Establish health equity as the foundation of quality and promote the health and well-being of our communities, as we address the social and behavioral drivers of health and eliminate health disparities.

Recruit and Retain a Diverse and Engaged Team

Foster a nurturing environment that is diverse, inclusive and just, where everyone is connected to purpose and committed to providing remarkable, compassionate care to patients, their loved ones and each other.



Our Facilities and Locations



Duke Regional Hospital

3643 North Roxboro Street,
Durham

- Duke Rehabilitation Institute
- Duke Cancer Center
North Durham
- Outpatient Services
- The Birth Place
- Emergency Department
- Brain and Spine Surgery
- Duke Behavioral Health Center
North Durham (Inpatient
Behavioral Health, Duke
Behavioral Health North
Durham – Outpatient Clinic,
Electroconvulsive Therapy,
Behavioral Health Emergency
Department)

Duke Ambulatory Surgery Center Arrington

5601 Arrington Park Drive,
Suite 500, Morrisville

Davis Ambulatory Surgical Center

120 East Carver Street, Durham

Employee Occupational Health and Wellness Clinic

308 Crutchfield Street, Suite C,
Durham

Health Services Center

407 Crutchfield Street, Durham

Watts College of Nursing

2828 Croasdaile Drive, Suite 200,
Durham



Duke Regional Hospital

Serving our community since 1976

dukehealth.org/dukeregionalhospital