



Duke University Hospital Map Guide

Duke Hospital
(Duke North)



Duke Medicine
Pavilion



Duke Children's
Hospital &
Health Center



Important Numbers

General Information: 919-684-8111

Patient Information: 919-684-2410

Patient Concierge Services: 919-681-4947

Patient & Visitor Relations: 919-681-2020

Security: 919-684-2444

Welcome

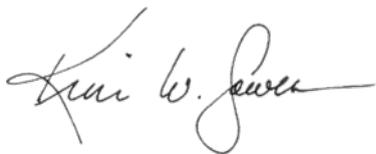
Welcome to Duke University Hospital. We are committed to making sure that your stay with us is as comfortable and convenient as possible.

This guide contains maps of Duke University Hospital — which includes Duke Hospital (Duke North), Duke Children’s Hospital & Health Center, and the Duke Medicine Pavilion. A climate-controlled concourse on Level 1 connects all three buildings, so you can easily move between them (*please see Level 1 map on page 3*).

Inside, you will also find information about Duke University Hospital’s many patient and visitor amenities, including food services, interfaith chapels, gift shops and a resource center — features we put in place with our patients and their loved ones in mind.

If you have a question or need help finding your way around the hospital, we hope you will not hesitate to contact patient-visitor relations at 919-681-2020 or visit any of our information desks, which are conveniently located throughout each building.

Thank you for choosing Duke Medicine as your health care partner.



Kevin Sowers, MSN, RN, FAAN
President, Duke University Hospital

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Wireless Internet Access

Free wireless Internet access is available throughout Duke University Hospital by logging onto the "guest" network from your laptop or mobile device.



Food Services

Duke University Hospital eateries offer a variety of food choices, including diet-friendly and heart-healthy options and daily specials.

Atrium Café

Located on Level 1 of Duke Hospital (Duke North), the Atrium Café features a Starbucks and indoor seating and is open from 6:30 a.m. to 3:00 a.m., seven days a week.

Duke Medicine Pavilion Café

Located on Level 1 East, the Duke Medicine Pavilion Café features indoor and outdoor seating and is open Monday — Friday, 6:30 a.m. to 9:00 p.m. and Saturday — Sunday 10:00 a.m. to 9:00 p.m.

Gift Shops

Need to find that special present or card for a loved one? Gift shops are conveniently located on Level 1 of Duke Hospital (Duke North), the Duke Medicine Pavilion and Duke Children's Hospital & Health Center.



Resource Center

Located on Level 1 of the Duke Medicine Pavilion, the Resource Center houses a number of patient education materials and computer stations for our guests.

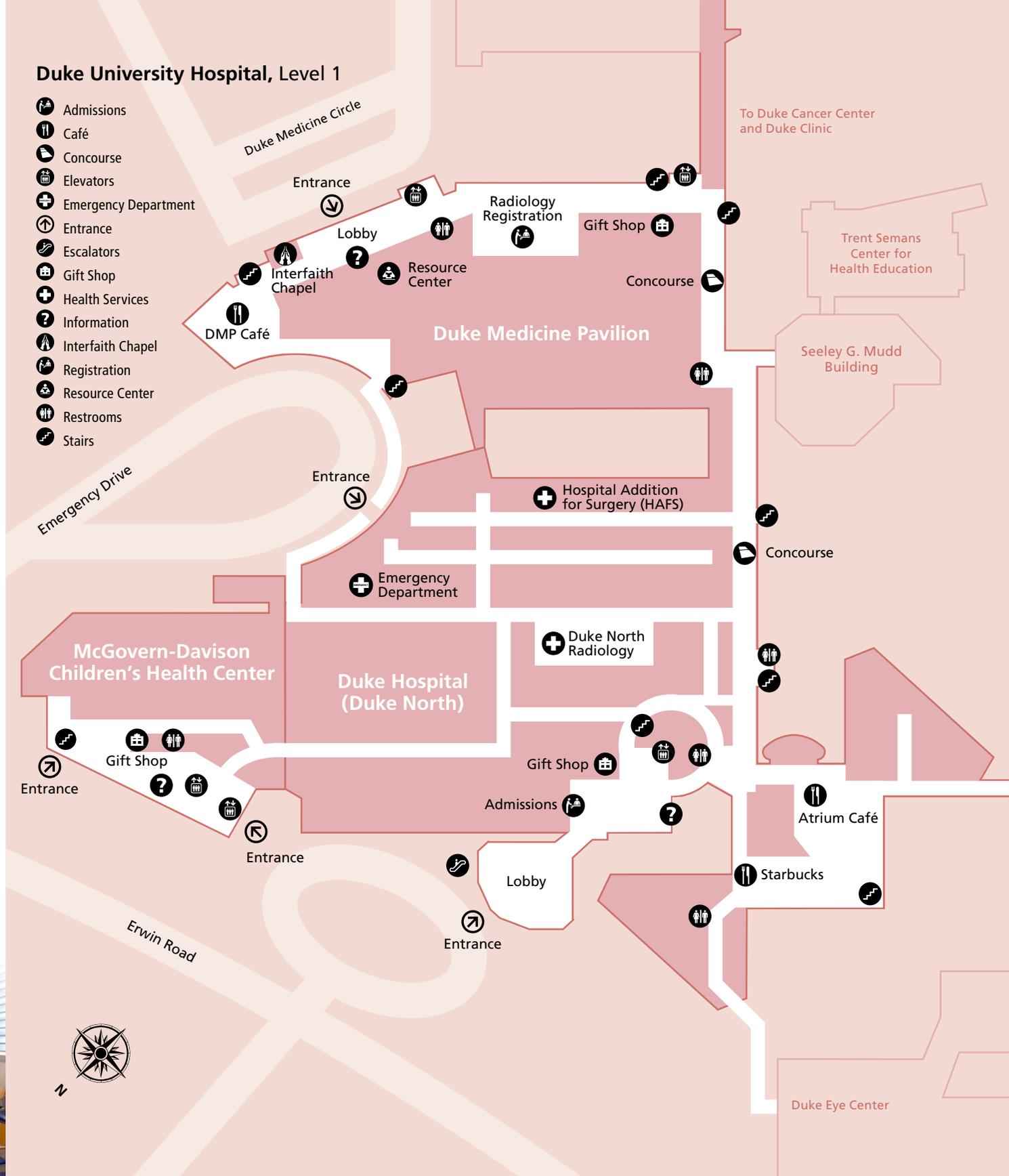
Interfaith Chapels

Meet your spiritual needs on Level 1 of Duke Medicine Pavilion or Level 6 of Duke Hospital (Duke North). Call 919-684-3586 to arrange for services.



Duke University Hospital, Level 1

- Admissions
- Café
- Concourse
- Elevators
- Emergency Department
- Entrance
- Escalators
- Gift Shop
- Health Services
- Information
- Interfaith Chapel
- Registration
- Resource Center
- Restrooms
- Stairs



Visitor Policies

At Duke University Hospital, we strive to provide the very best in patient- and family-centered care. So we can provide a safe and restful environment for our patients and their loved ones, we ask that all visitors comply with the guidelines below.

Visiting Hours

Family members and support persons have access to their loved one 24-hours a day, 7-days a week. General visiting hours for all other visitors are 5:30 a.m. to 9:00 p.m., every day. Parent(s) or guardian(s) must approve any support persons for their minor child. Patients have the right to withdraw or deny access to family or a support person at any time. In order to respect the privacy and health care needs of our patients, Duke Hospital reserves the right to limit the number of care providers, support persons and family members in a patient's room at any given time.

Overnight visiting hours start at 9 p.m. Only family members and support persons who are 18 years or older can visit a patient overnight by themselves. Children under 18 and babies of breastfeeding mothers can remain present overnight as long as they are with an adult who is not a patient at the hospital at all times. All guests who are present overnight must wear an overnight pass between 9 p.m. and 5:30 a.m. You can get an overnight pass from a member of your loved one's health care team.

Infection Control

When visiting, please wash your hands with soap and water or use hand sanitizer before entering and after leaving a patient's room. Those who are currently ill or have a fever, pink eye, symptoms of stomach illness or respiratory infection should not visit until they have been symptom-free for 24 hours. In addition, those who have a communicable disease (for example, chicken pox or the measles) should not visit patients at the hospital until a health care provider says that it is okay.

Patient Privacy & Social Media

Please respect the privacy of our patients, their loved ones and our staff by not posting their pictures or discussing their experiences at Duke on social media sites (i.e., Facebook, Twitter, Instagram, etc.).

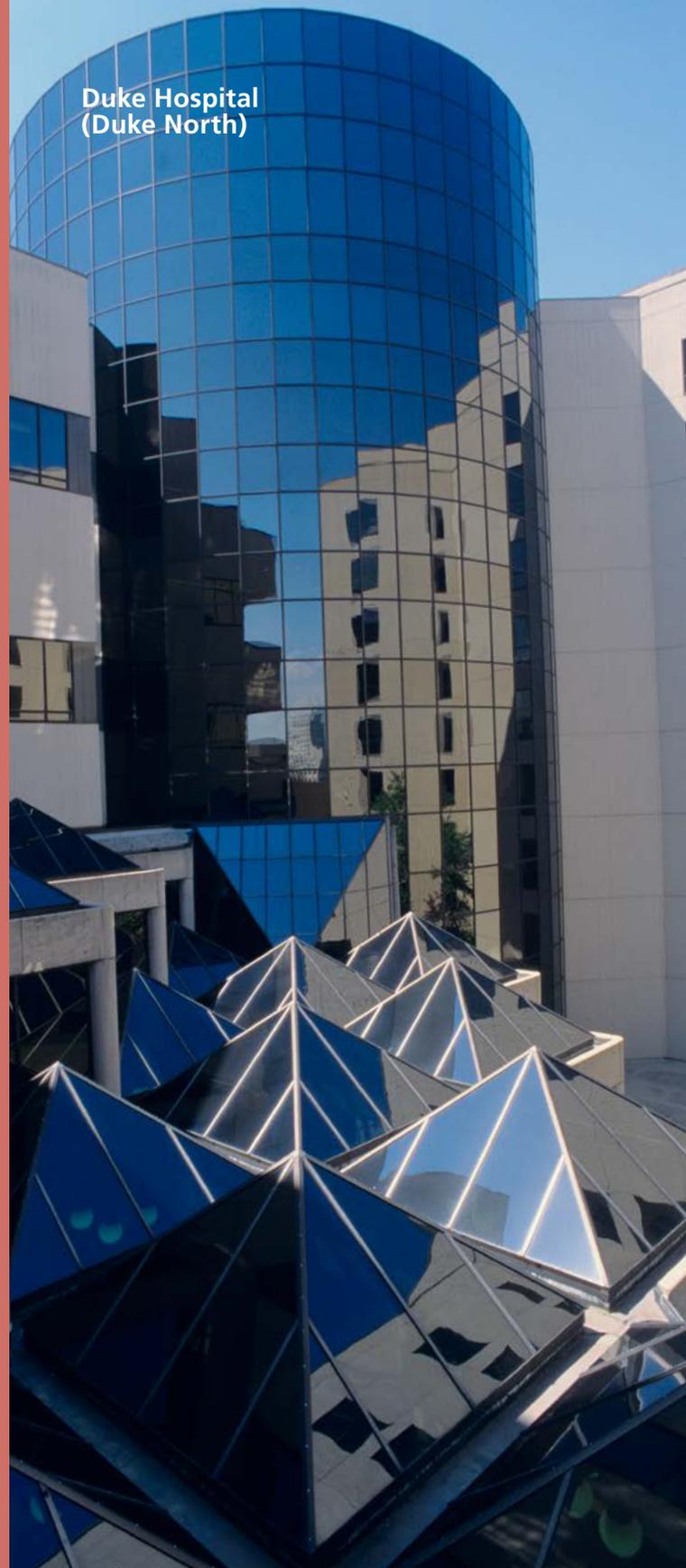
Cell Phone Use

Please ask a member of the staff before using your cell phone, as cell phone use may not be allowed in some areas.

Smoking & Tobacco Use

All Duke Medicine sites are 100% tobacco-free. Smoking or tobacco use is not allowed within Duke Medicine buildings or on Duke University Hospital grounds, sidewalks, streets, parking garages or other areas maintained by Duke Medicine.

Duke Hospital (Duke North)



Directory

- Level 1** Admissions
Atrium Café
Duke North Radiology
Emergency Department
Gift Shop
Starbucks
Concourse Access to:
- Duke Cancer Center
 - Duke Clinic
 - Duke Medicine Pavilion
 - Seeley G. Mudd Building / Searle Center
 - Trent Semans Center
- Level 2** General Surgery Patient Care Units
Lecture Halls
- Level 3** Surgery
Family Lounge
- Level 4** Epilepsy Center
EEG Lab
Neurophysiology Lab
Neurology Patient Care Unit
- Level 5** Birthing Center
Neonatal Intensive Care Unit
Pediatric Bone Marrow Transplant Patient Care Unit
Pediatric Cardiac Intensive Care Unit
Transitional Care Nursery
Pediatric Intensive Care Unit
Pediatric Intensive Care Family Room
Pediatric Patient Care Units
Ronald McDonald House Family Rooms
- Level 6** Interfaith Chapel
Ear, Nose & Throat (ENT) Patient Care Unit
Orthopaedics Patient Care Unit
Physical & Occupational Therapy
Urology Patient Care Unit
- Level 7** Check-In for Adult Cardiac Cath / EP Lab
Cardiology Patient Care Units
Cardiology Intensive Care Unit
Dialysis
Gyn / Gynecologic Oncology
Pediatric Cardiac Cath Lab
Pediatric Echo Lab
Pulmonary-Renal Surgery
- Level 8** General Medicine Patient Care Units
- Level 9** Adult Bone Marrow Transplant Patient Care Unit
Hematology / Oncology Patient Care Units
Short-Stay Patient Care Unit
- Sublevel T** Automatic Teller Machine (ATM)
Newspapers
Parking
- Tunnel to Duke University Hospital Parking Garage
- Sublevel 0** Decedent Care
Endoscopy / Bronchoscopy Unit

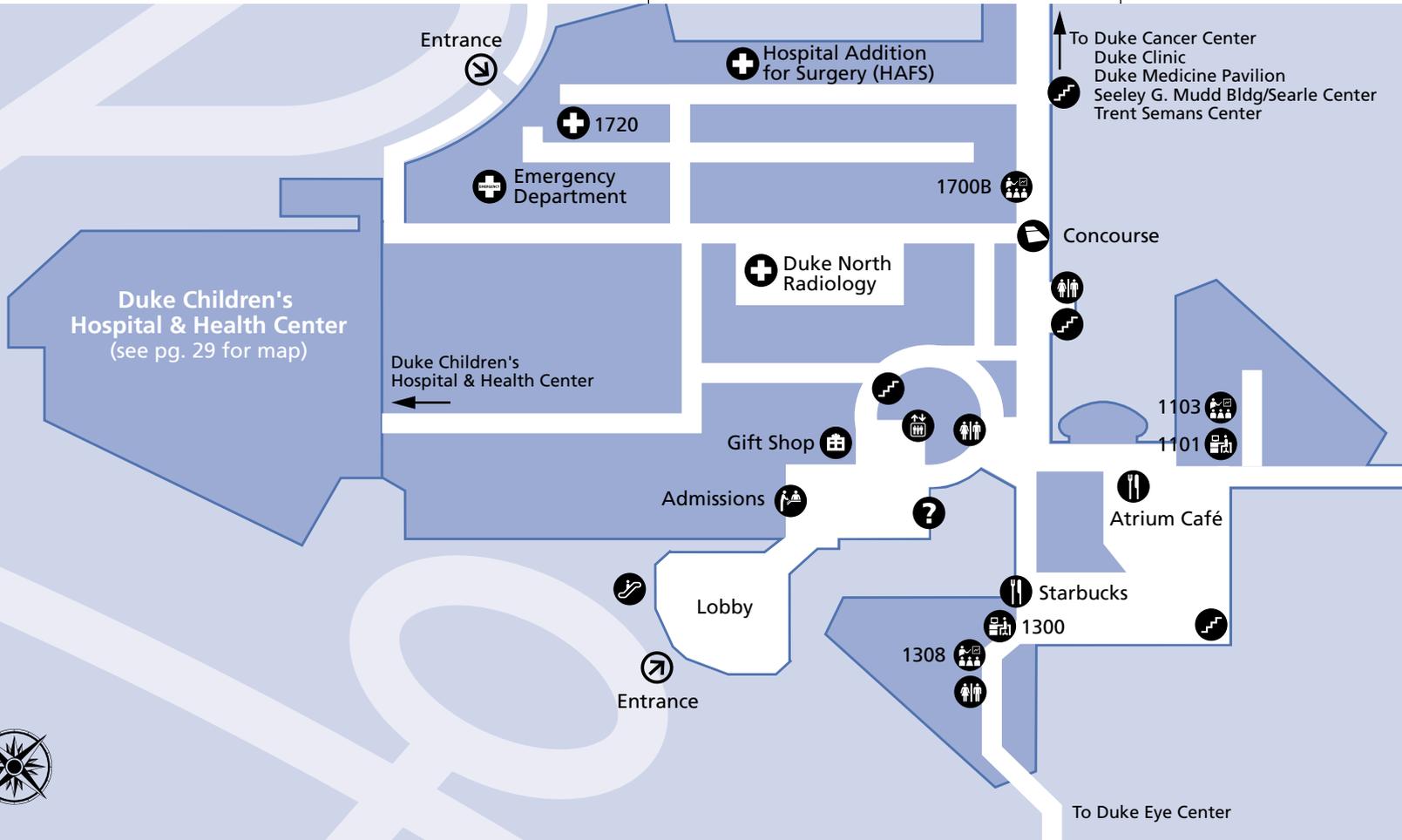
1

Level 1

- Admissions
- Information Desk
- 1400-1500** Duke North Radiology
- Emergency Department
- Atrium Café
- Gift Shop
- Starbucks

- 1101** Department of Medicine
- 1103** Conference Room
- 1300** Hospital Administration
- 1308** Conference Room
- 1700B** Conference Room
- 1720** Transfusion Services

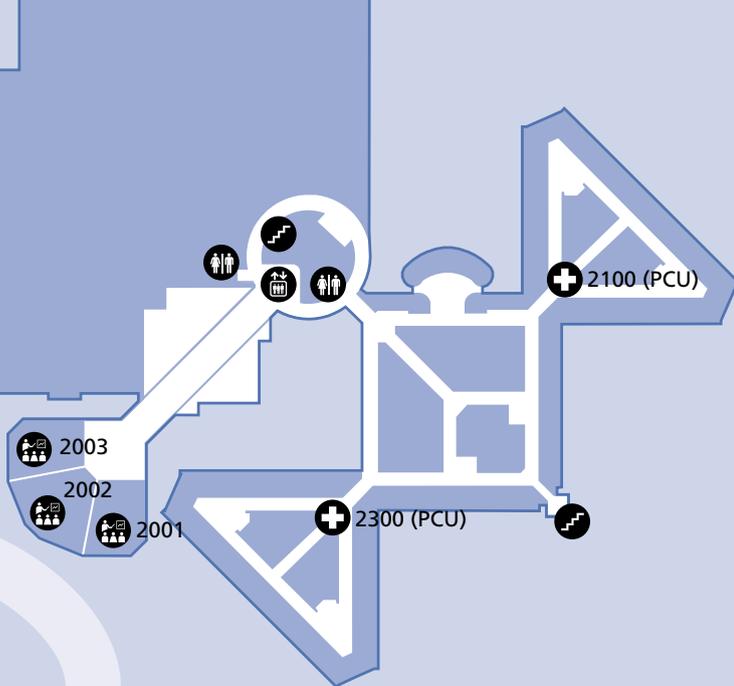
- Admissions
- Café
- Concourse
- Conference Room
- Elevators
- Emergency Department
- Entrance
- Escalators
- Gift Shop
- Health Services
- Information
- Office
- Restrooms
- Stairs



2

Level 2

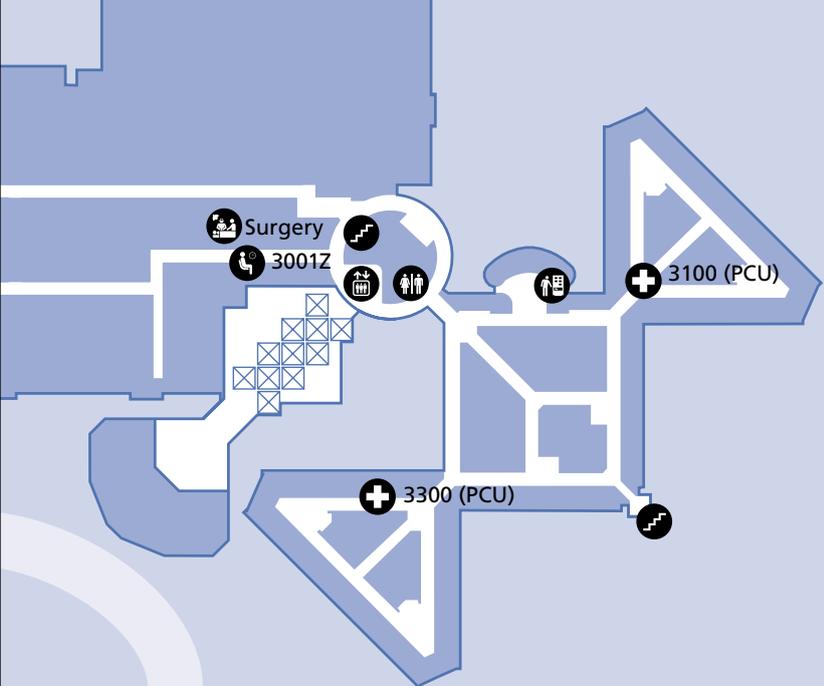
- 2001 Lecture Hall
- 2002 Lecture Hall
- 2003 Lecture Hall
- 2100 General Surgery Patient Care Unit
- 2300 General Surgery Patient Care Unit



3

Level 3

- 3000 Surgery
- 3100 Patient Care Unit
- 3300 Patient Care Unit
- 3001Z Family Lounge
- Vending Machines

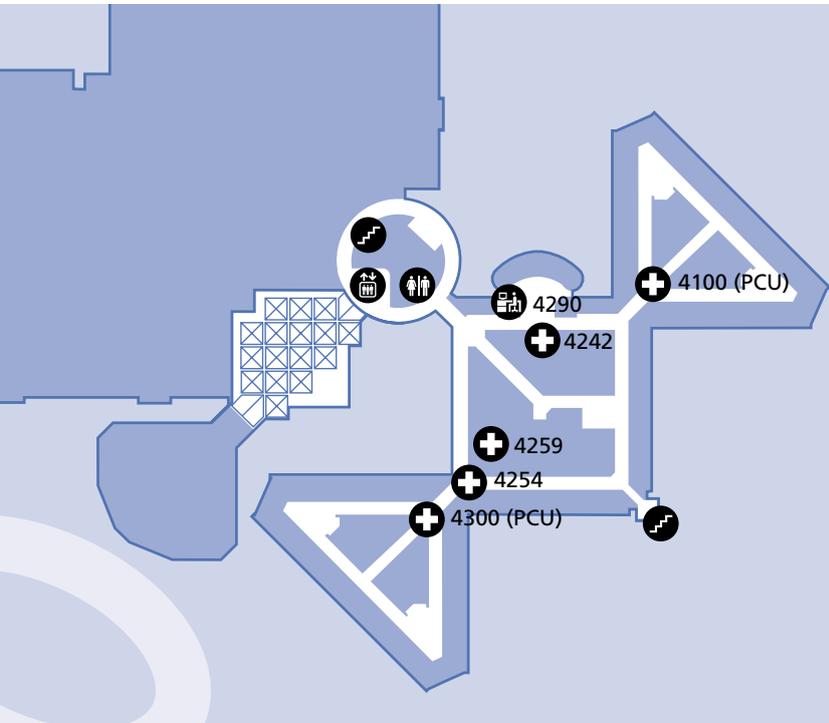


- Elevators
- Family Lounge
- Health Services
- Lecture Hall
- Restrooms
- Stairs
- Surgery
- Vending Machines

4

Level 4

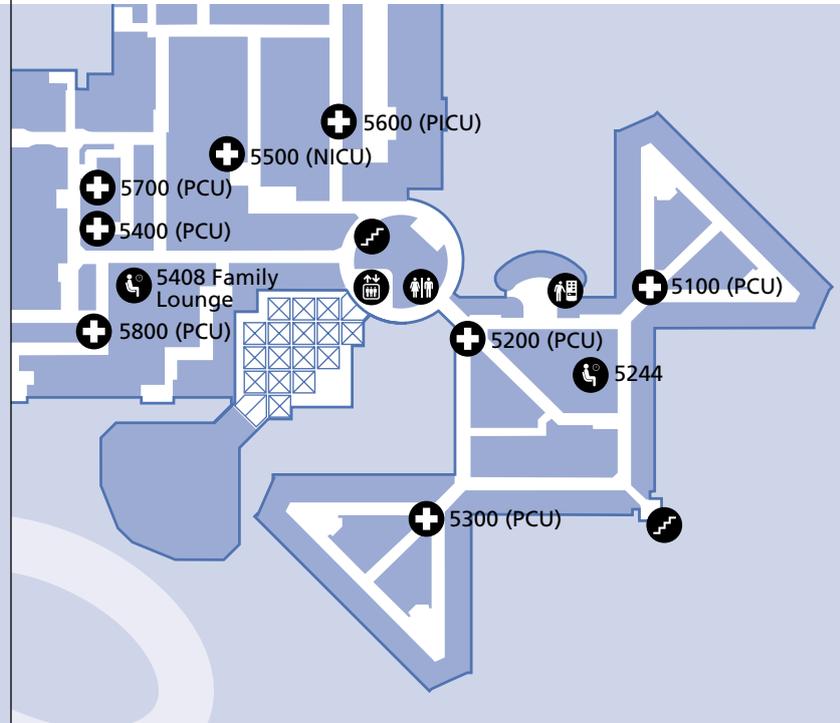
- 4100** Patient Care Unit
- 4242** Epilepsy Center
- 4254** EEG Lab
- 4259** Neurophysiology Lab
- 4290** Patient & Visitor Relations
- 4300** Neurology Patient Care Unit



5

Level 5

- 5100** Pediatric Patient Care Unit
- 5200** Pediatric Bone Marrow Transplant Patient Care Unit
- 5244** Ronald McDonald House Family Room
- 5300** Pediatric Patient Care Unit
- 5400** Pediatric Cardiac Intensive Care Unit (PCU)
- 5408** Pediatric Intensive Care Unit Family Room
- 5500** Neonatal Intensive Care Unit (NICU)
- 5600** Pediatric Intensive Care Unit (PICU) & Transitional Care Nursery (TCU)
- 5700–5800** Birthing Center
- Vending Machines

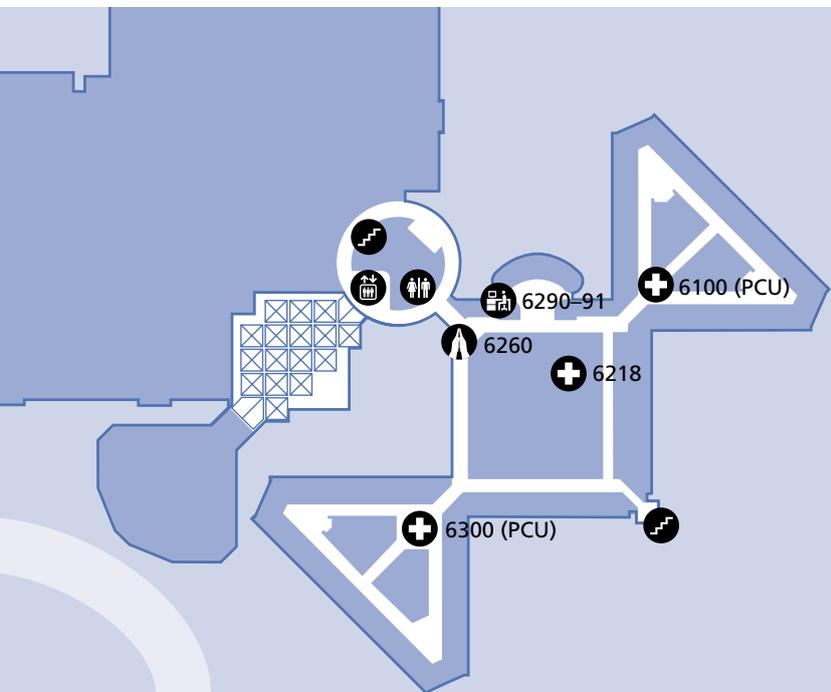


-  Elevators
-  Family Lounge
-  Health Services
-  Office
-  Restrooms
-  Stairs
-  Vending Machines

6

Level 6

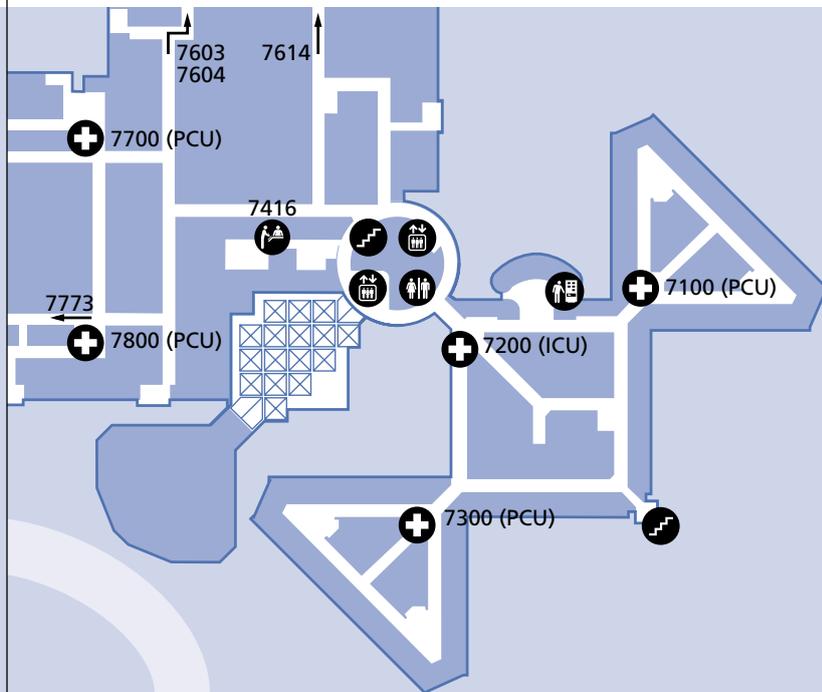
- 6100** Orthopaedics Patient Care Unit
- 6260** Interfaith Chapel (Chaplain 919-684-3586)
- 6218** Physical & Occupational Therapy
- 6290-6291** Patient & Visitor Relations
- 6300** Urology Patient Care Unit
Ear, Nose, and Throat (ENT)



7

Level 7

- 7100** Cardiology Patient Care Unit
- 7200** Cardiology Intensive Care Unit
- 7300** Cardiology Patient Care Unit
- 7416** Check-In for Adult Cardiac Cath Lab,
Electrophysiology Lab (EP)
- 7603-7604** Pediatric Echo Lab
- 7614** Pediatric Cardiac Cath Lab
- 7700** Gyn / Gynecologic Oncology
- 7773** Dialysis
- 7800** Pulmonary-Renal Surgery

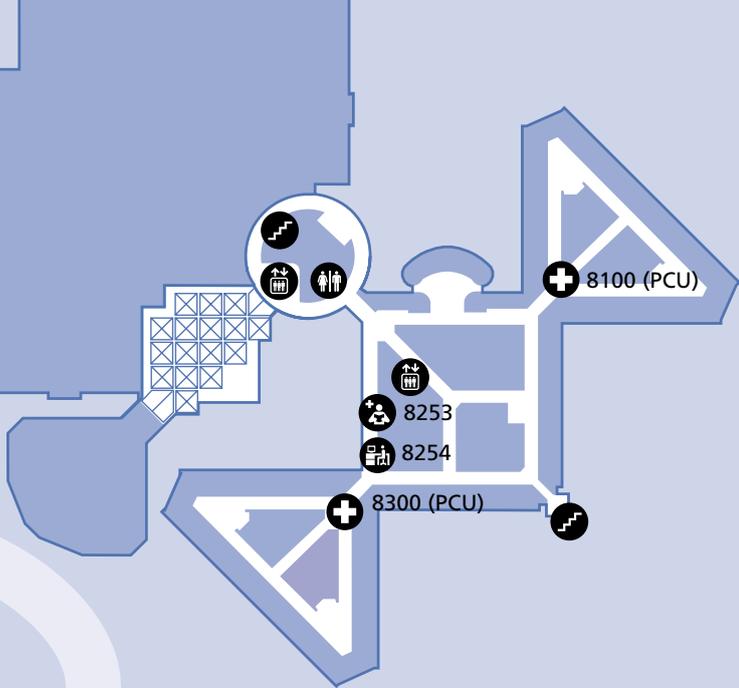


-  Elevators
-  Health Services
-  Interfaith Chapel
-  Office
-  Registration
-  Restrooms
-  Stairs
-  Vending Machines

8

Level 8

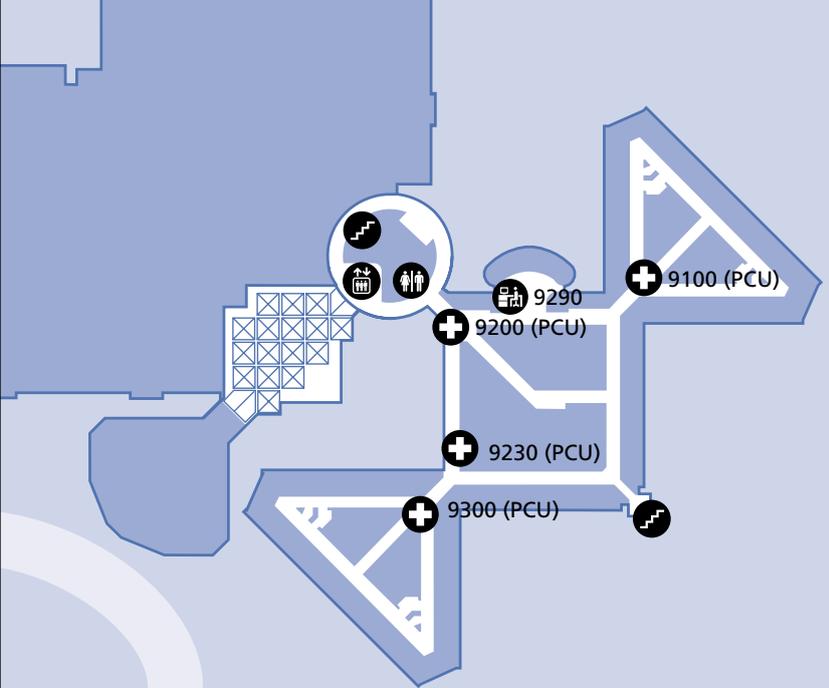
- 8100** General Medicine Patient Care Unit
- 8253** Department of Medicine Library
- 8254** Medical Residents' Office
- 8300** General Medicine Patient Care Unit



9

Level 9

- 9100** Hematology / Oncology Patient Care Unit
- 9200** Adult Bone Marrow Transplant Patient Care Unit
- 9230** Short-Stay Patient Care Unit
- 9290** Patient & Visitor Relations
- 9300** Hematology / Oncology Patient Care Unit

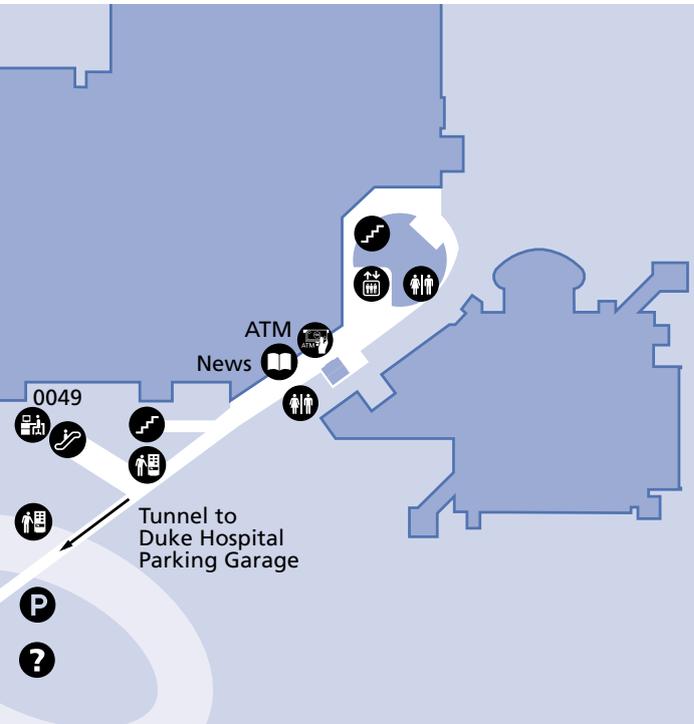


- Elevators
- Health Services
- Medical Library
- Office
- Restrooms
- Stairs

T

Sublevel T

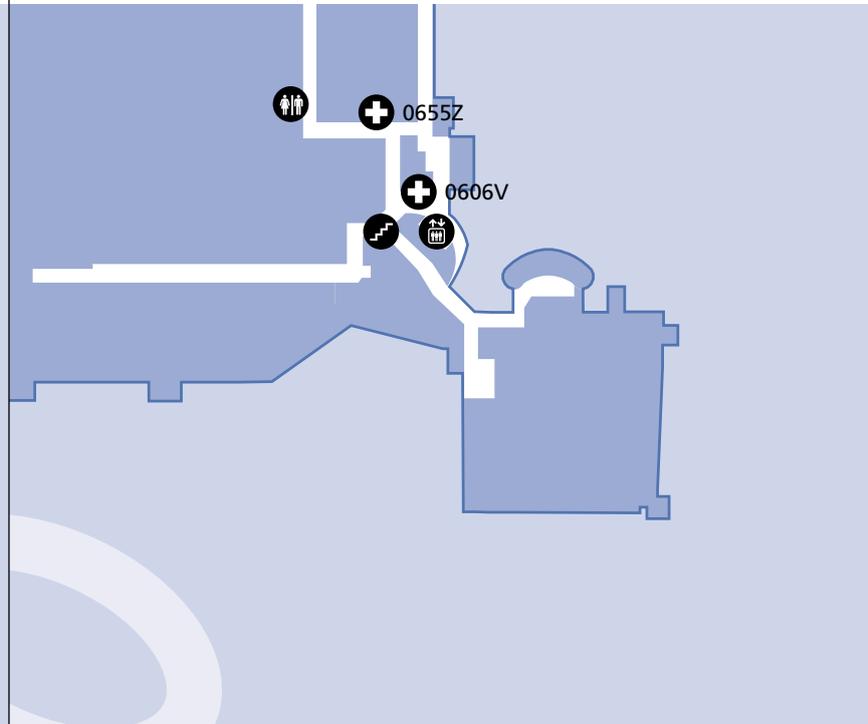
- 0049** Nurse Recruitment
- ATM** Automatic Teller Machine
- P** Tunnel to Duke Hospital Parking Garage
- News** Newspaper
- Access to Children's Health Center vending



0

Sublevel 0

- 0606V** Decedent Care
- 0655Z** Endoscopy / Bronchoscopy Unit



- ATM
- Elevators
- Escalators
- Health Services
- Information
- Newspapers
- Office
- Parking
- Restrooms
- Stairs
- Vending Machines



Directory

Level 1 Lobby

Café
Gift Shop
Information Desk
Interfaith Chapel
Patient Advocate Offices
Radiology — CT, MRI,
Nuclear Medicine Ultrasound, X-ray
Resource Center

Concourse Access to:

- Duke Hospital (Duke North)
- Seeley G. Mudd Building / Searle Center
- Trent Semans Center

Parking

- Duke Hospital (Duke North) Parking
- Duke Medicine Circle Parking

Level 2 Conference Center

Conference Rooms

Concourse Access to:

- Duke Cancer Center
- Duke Clinic

Parking

- Duke Medicine Circle Parking

Level 3 Surgery

Pre-Op / PACU
Surgery Reception

Level 6 Medical & Surgical Intensive Care

Level 7 Heart Center

Level 8 Neurosciences

1

Level 1: Lobby

- Café
- Gift Shop
- Information Desk
- Resource Center
- Interfaith Chapel
- Radiology — CT, MRI, Nuclear
Medicine Ultrasound, X-ray
- Patient Advocate Offices

Concourse Access to:

- Duke Hospital (Duke North)
- Seeley G. Mudd Building /
Searle Center
- Trent Semans Center

Parking

- Duke Hospital Parking
- Duke Medicine Circle Parking

2

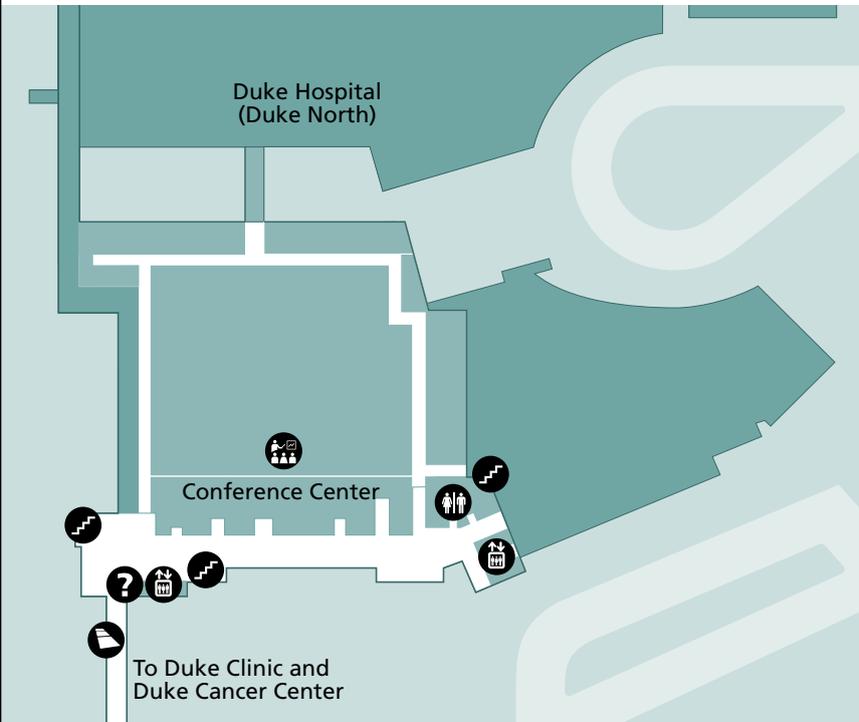
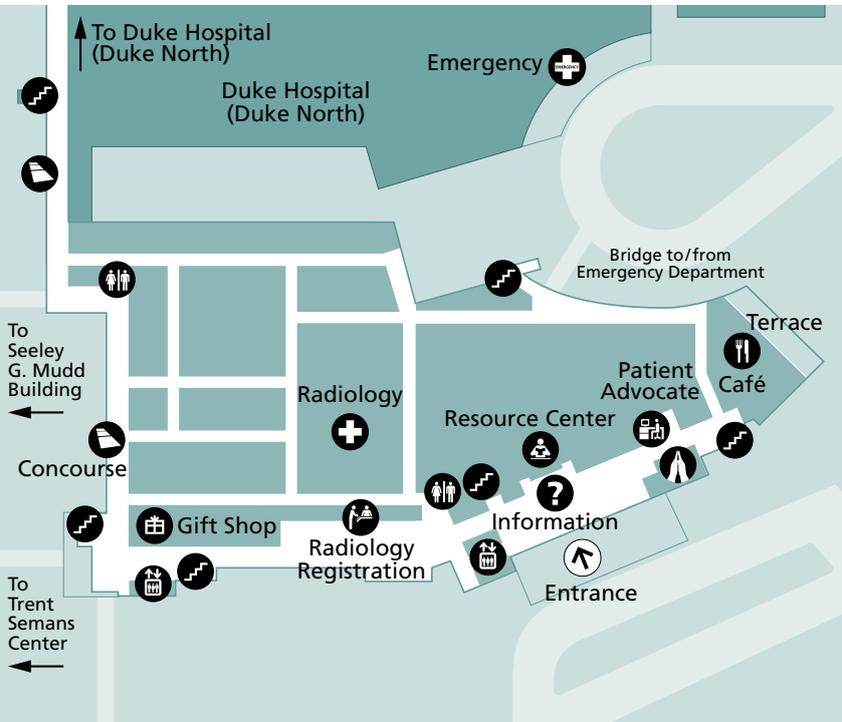
Level 2: Conference Center

Conference Rooms

Concourse Access to:

- Duke Cancer Center
- Duke Clinic

-  Café
-  Concourse
-  Conference Room
-  Elevators
-  Entrance
-  Gift Shop
-  Health Services
-  Information
-  Interfaith Chapel
-  Office
-  Registration
-  Resource Center
-  Restrooms
-  Stairs

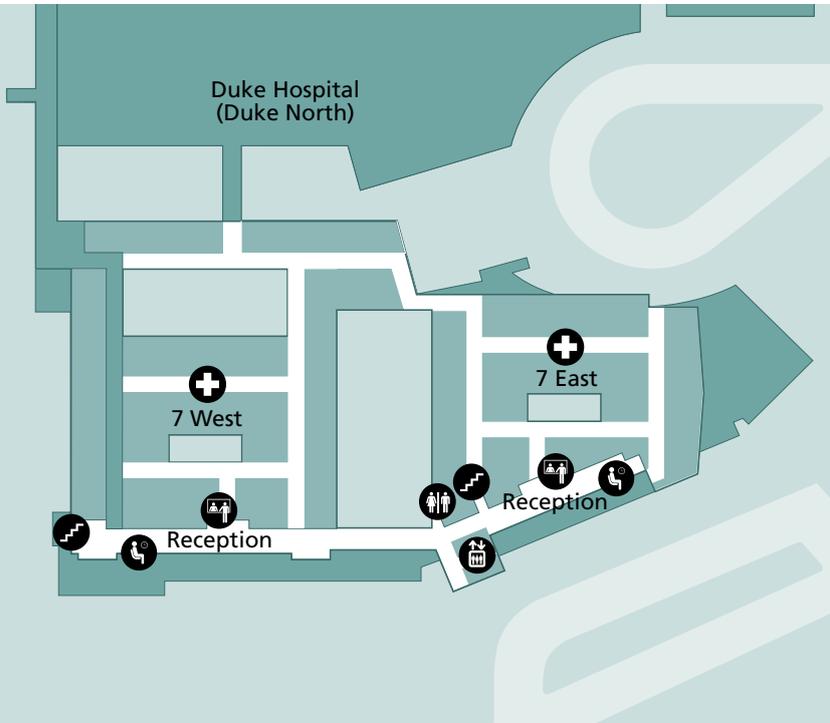


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Level 7: Heart Center

7 East

7 West

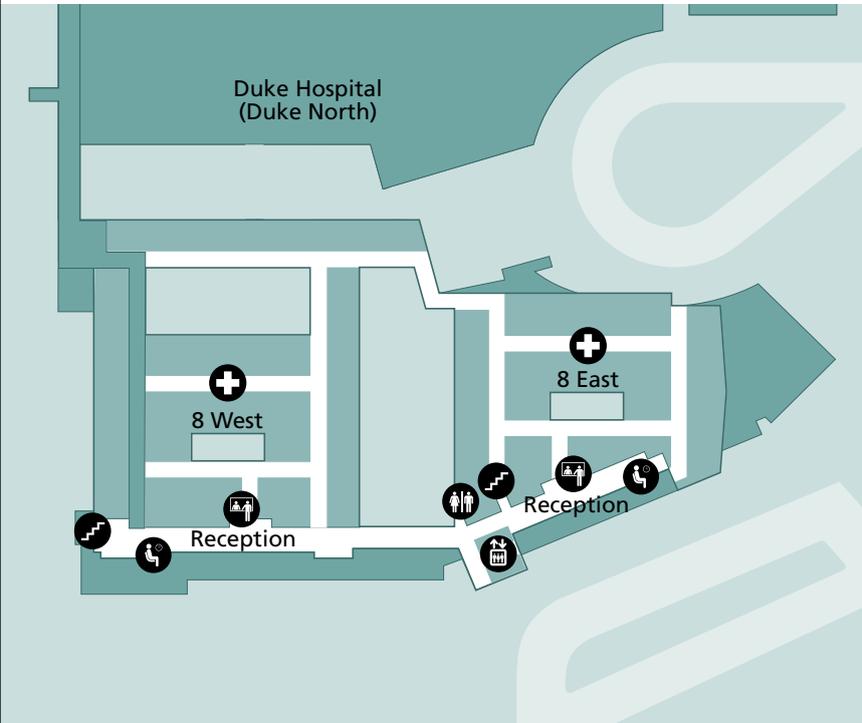


8

Level 8: Neurosciences

8 East

8 West



- Elevators
- Escalators
- Family Lounge
- Reception
- Restrooms
- Stairs



Directory

Sublevel T

Children's Health Center Administrative Suite
Einstein Bros. Bagels

Level 1

Gift Shop
Children's Pharmacy
Pediatric Echo Lab
Pediatric Radiology

Access to:

- Duke Hospital (Duke North)

Parking

- Duke Hospital (Duke North) Parking

Level 2

Audiology and Speech
Cardiology
Cardiothoracic
Cleft & Cranofacial
Ear, Nose and Throat (ENT)
Endocrinology
Family Resource Library
Genetics & Metabolism
General Surgery
Infectious Diseases
Plastic Surgery
Pulmonology
Pulmonary Function Testing
Rheumatology
Sleep Lab

Level 3

Gastroenterology
Neonatology
Nephrology
Neurology
Neurosurgery
Pediatric Recovery Family Lounge
Perioperative Services
Endoscopy / Bronchoscopy
Solid Organ Transplant Clinic
Urology

Level 4

Allergy / Immunology
Bone Marrow Transplant
Conference Room
Hematology-Oncology
Neuro-Oncology
Solid Organ Transplant Clinic
Valvano Day Hospital

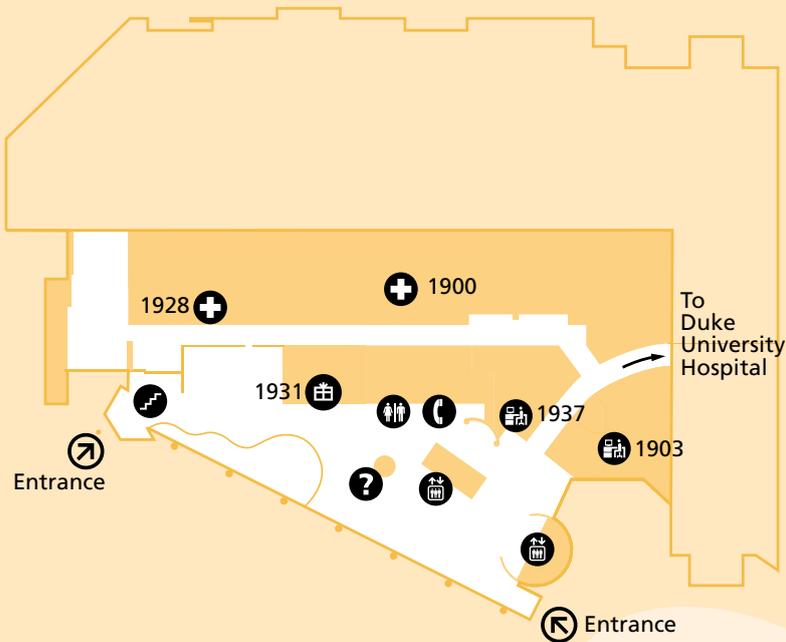
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Level 1

- 1900** Radiology
- 1903** Children's Health Center (CHC) Administration / Patient & Visitor Relations
- 1928** Pediatric Echo Lab
- 1931** Gift Shop
- 1937** Children's Pharmacy

Sublevel T

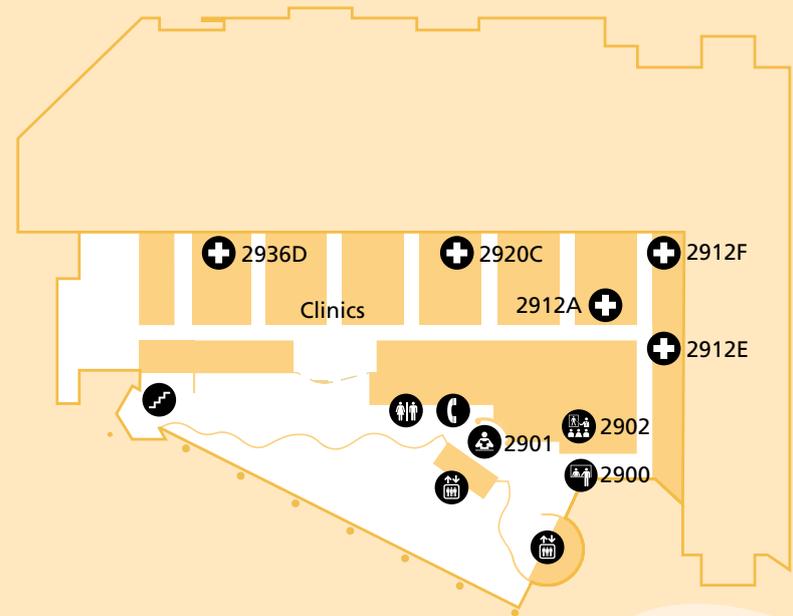
- Children's Health Center Administrative Suite
- T902** Einstein Bros. Bagels



2

Level 2

- 2900** Reception
- 2901** Family Resource Library
- 2902** Classroom
- 2912A** Cardiology
- 2920C** Pulmonary Function Testing
- 2936D** Audiology & Speech
- 2912E** Sleep Lab
- 2912F** Sleep Lab

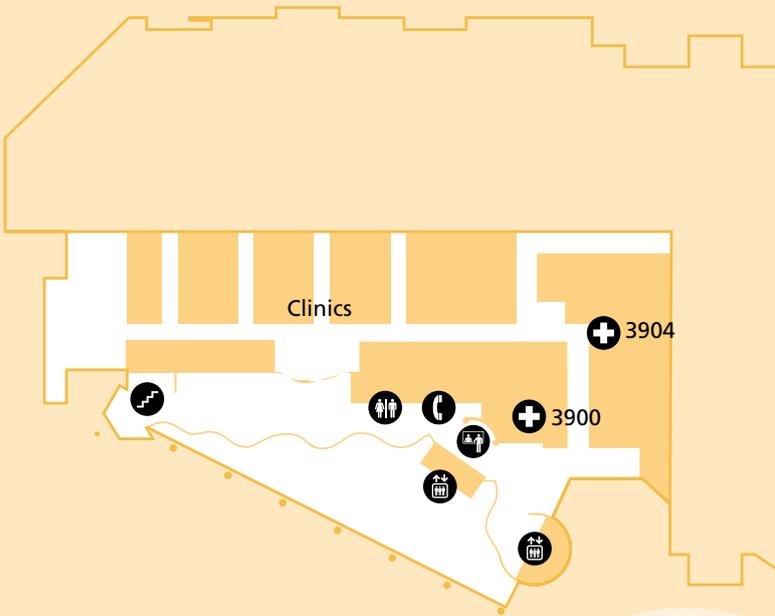


- Elevators
- Entrance
- Health Education
- Health Services
- Information
- Medical Library
- Office
- Reception
- Resource Center
- Restrooms
- Stairs
- Telephone

3

Level 3

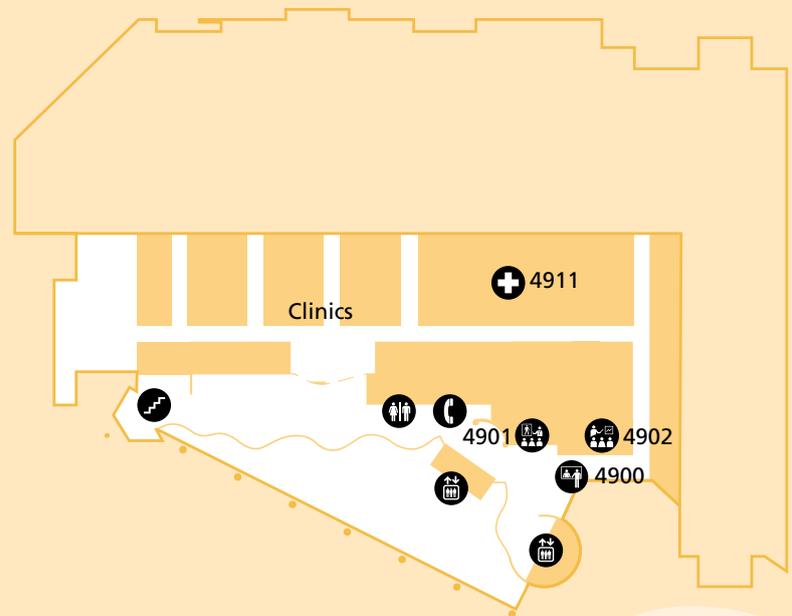
- 3900** Surgery Clinic Reception Area
- 3900** Perioperative Endoscopy / Bronchoscopy
- 3904** Perioperative Suite



4

Level 4

- 4900** Reception
- 4901** Conference Room
- 4902** Classroom
- 4911** Valvano Day Hospital



- Classroom
- Conference Room
- Elevators
- Health Services
- Reception
- Restrooms
- Stairs
- Telephone

Parking Information

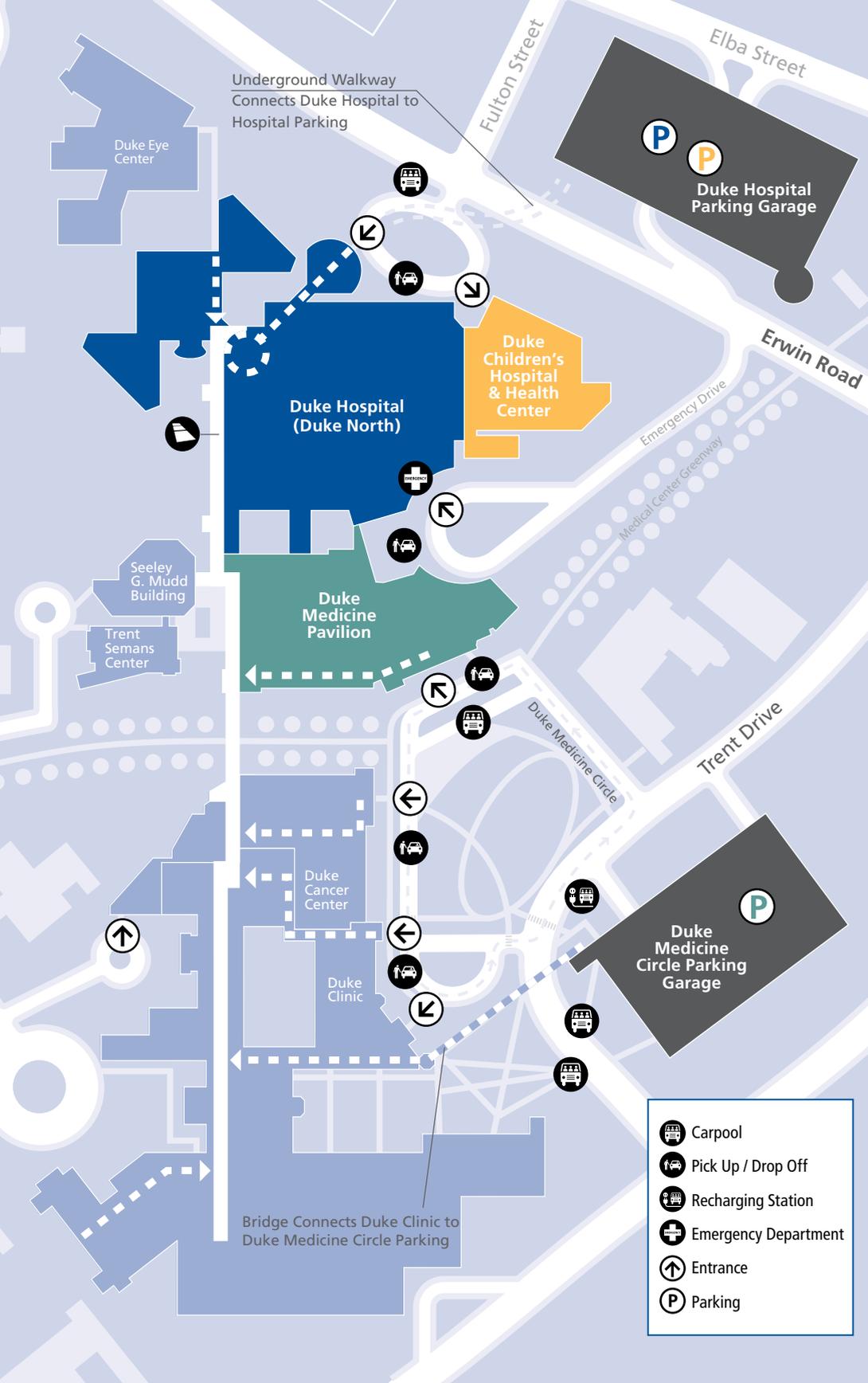
All Duke hospital garages charge \$1 per hour or a maximum of \$6 per day for parking. Discount parking coupons are available at the gift shops. For a fee, valet parking is available at the entrances to Duke Hospital (Duke North) and Duke Medicine Pavilion.

Duke Hospital (Duke North) and Duke Children's Hospital & Health Center

If you are visiting these two areas of Duke University Hospital, parking is available in the Duke Hospital Parking Garage at 2223 Elba Street. The garage is a 5-minute walk from the hospital. To walk from the garage, take the visitor elevator down to Level T (for "tunnel") and follow the signs to "Duke University Hospital (Duke North)."

Duke Medicine Pavilion

If you are visiting the Duke Medicine Pavilion, parking is available in the Duke Medicine Circle Parking Garage at 302 Trent Drive. A free shuttle is located just outside the garage to escort you to the main entrance.



- Carpool
- Pick Up / Drop Off
- Recharging Station
- Emergency Department
- Entrance
- Parking